

Changes to Integrated EFTPOS

Occasionally EFTPOS providers make changes to the way they send information to the OrderMate system. To elevate this causing any problems, OrderMate has developed a warning screen that allows users to manually 'Accept' or 'Decline' any transactions that the system does not recognise (see below).



Be careful to read the message and then look at the EFTPOS terminal

The EFTPOS terminal will show if the payment is;

'Declined' or 'Approved'

Choose the same option on the WaiterMate warning

If the wrong option is chosen, the tills will not balance